

SAFETY RECALL LAUNCH STATUS

N336 –VEHICLE DOOR MAY NOT LATCH



RECALL N336 - VEHICLE DOOR MAY NOT LATCH	
AFFECTED MODELS	16MY RANGE ROVER, 16MY RANGE ROVER SPORT
USA VOLUME AFFECTED	28,679
REPAIR	Keyless vehicle module software update and test operation of LH door latches
REPAIR TIME	Est. time for a door latch replacement 0.8 and 0.2 for software
EXPECTED DATE FOR LAUNCH OF REPAIR PROCESS	November 5 th 2019
INTERIM CUSTOMER NOTIFICATION BY MAIL	JULY 19 th 2019

- Required vehicle repair has now changed.
- 100% will require a software update to the keyless vehicle module (KVM)
- All vehicles will also require a physical check for correct operation of LHS door latches.
- Door latches found to not operate correctly will be replaced. (Est 5% failure rate).
- Requirement to develop and approve new software has delayed launch to Nov 5th 2019.
- Market in regular communications with Global team to look for opportunities to bring launch date forward.

