OMB Control No.: 2127-0004

Recall Quarterly Report

19V-389

Manufacturer Name: Volkswagen Group of America, Inc. NHTSA Recall No. / MFR Recall No.: 19V-389 /94L9 Recall Subject: Headlights can be Adjusted/FMVSS 108 Owner Notification Beginning Date: JUL 16, 2019

Owner Notification End Date: JUL 16, 2019



Report #	Submission Date	Report Quarter	Recall Population	Total Remedied	Total Unreachable	Total Removed
2	JAN 28, 2020	2019-4	662,185	317,192	3,000	40
1	OCT 29, 2019	2019-3	662,185	213,297	0	0

This Document Last Updated: JAN 29, 2020

Definitions:

 $Report\ Quarter:\ The\ quarter\ the\ manufacturer\ is\ reporting\ recall\ completion\ figures\ (e.g.\ 2012-3\ means\ the\ 3^{\bf rd}\ quarter\ of\ 2012).$

Recall Population: The total number of products recalled by the manufacturer.

Total Remedied: The total number of products either remedied, inspected without needing remedy, or returned to inventory.

Total Unreachable: Products deemed unreachable as owner notifications were unable to be delivered.

Total Removed: Products that have been scrapped, stolen, or exported.