

Part 573 Safety Recall Report

19V-387

Manufacturer Name : General Motors LLC**Submission Date :** JUN 21, 2019**NHTSA Recall No. :** 19V-387**Manufacturer Recall No. :** N192218960**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 1,159

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2019 Chevrolet Express

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : GM production records were used to identify cargo crew van configurations. Other van configurations were built with the correct rear quarter glass and are not part of this recall.

697 Chevrolet Express vehicles are affected by this recall.

Production Dates : JUL 31, 2015 - MAR 29, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2019 GMC Savana

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : GM production records were used to identify cargo crew van configurations. Other van configurations were built with the correct rear quarter glass and are not part of this recall.

462 GMC GMC Savana vehicles are affected by this recall.

Production Dates : AUG 11, 2015 - APR 02, 2019

VIN Range 1 : Begin : NR End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : General Motors has decided that certain 2016 – 2019 Chevrolet Express and GMC Savana vehicles may fail to conform to S4.2.1 of Federal Motor Vehicle Safety Standard (FMVSS) 226, Ejection Mitigation. In these vehicles, tempered glass was used instead of laminated glass to manufacture one or both rear-quarter windows. Windows made of tempered glass may cause the window opening to fail to meet the headform-displacement requirements of S4.2.1. of FMVSS 226.

FMVSS 1 : 226 - Ejection mitigation

FMVSS 2 : NR

Description of the Safety Risk : Vehicles that do not meet the headform-displacement requirements of S4.2.1 of FMVSS 226 may create additional risk of injury during a rollover or side impact.

Description of the Cause : Tempered glass was mistakenly listed in GM's part release system for the left rear-quarter glass in long wheelbase (155") cargo-crew configurations and for both the left and right rear-quarter glass in short wheelbase (135") cargo-crew configurations.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 18, 2019, while investigating an inquiry from a GM vehicle upfitter, a GM engineer identified certain Chevrolet Express and GMC Savana vehicles that may have been built with the incorrect rear-quarter window glass. On March 20, 2019, the engineer reported the issue through GM's Speak Up For Safety program.

GM opened a formal product investigation on March 26, 2019. On May 13, 2019, GM completed testing that indicated that vehicles with the incorrect rear-quarter panel glass may not comply with S4.2.1. of FMVSS 226.

On May 16, 2019, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall on certain 2016-2019 Chevrolet Express and GMC Savana vehicles that were built with the incorrect rear

quarter-panel glass.

Description of Remedy :

Description of Remedy Program : Dealers will replace tempered glass with laminated glass in the left rear-quarter position for long wheelbase vehicles and both left and right rear-quarter positions for short wheelbase configurations. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019.

How Remedy Component Differs from Recalled Component : Replacement parts are laminated glass.
Recalled Component Name: WINDOW ASM-BODY SI RR
Recalled Component Description: Rear Quarter Window Glass
Recalled Component Part Number: 22985299, 22985294, 22985292, 22985291
Recalled Component Country of Origin: U.S.

Identify How/When Recall Condition was Corrected in Production : The release information was corrected in the plant on April 17, 2019. No van configurations affected by the recall condition were produced after April 2, 2019.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on May 23, 2019. GM will provide owner notification dates when available. GM plans to mail owner notification letters on July 5, 2019.
Planned Dealer Notification Date : MAY 23, 2019 - MAY 23, 2019
Planned Owner Notification Date : JUL 05, 2019 - JUL 05, 2019

* NR - Not Reported