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<b>Sent on</b>	05	29	2019	<b>Expires on</b>	08	16	2019
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	UPDATE: Safety Recall:19 CR-V Steering Wheel Cable Reel or Cable Reel Sub-Wire.
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DATE: May 29, 2019

TO: All Honda Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Safety Recall: 2019 CR-V Steering Wheel Cable Reel or Cable Reel Sub-Wire harness

On May 21, 2019, American Honda notified NHTSA of a stop sale and safety recall for certain model year 2019 CR-V vehicles in which the steering wheel cable reel or cable reel sub-wire harness may be damaged by a burr on the steering wheel metal center sub core. As of today, May 29, 2019, American Honda is announcing the following updates.

Refer to your eResponsibility report, or do an iN VIN status inquiry to determine which vehicles in your inventory **are affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

PARTS

Initially repair kits are available in limited quantities and are being auto shipped to all dealers as inventory arrives from the vendor, with the first of these shipments having arrived today, May 29, 2019. Parts inventory is expected to stabilize early this summer and, until that time, regular auto shipments will be sent, up to twice per week, to ensure continued part supply to dealers. An additional notification will be sent when parts are available for open dealer ordering. American Honda highly recommends that you use allocated kits for current in-service vehicles.

TOOLS

Puller, Squib Coupler (P/N 07AAC-TLAA100): This tool will be sent to the service manager at your dealership mid-June.

SERVICE BULLETIN

Updated service bulletin 19-062, *Safety Recall: 2019 CR-V Cable Reel and Sub-Wire Harness* has been posted to the Service Information System (SIS). It contains warranty, parts, tools, and repair information.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.