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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	UPDATE: Expansion of Safety Recall:19 CR-V Steering Wheel Cable Reel or Cable
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DATE: June 29, 2019

TO: All Honda Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Expansion of Safety Recall: 2019 CR-V Steering Wheel Cable Reel or Cable Reel Sub-Wire Harness

On May 21, 2019, American Honda notified NHTSA of a stop sale and safety recall for certain model year 2019 CR-V vehicles in which the steering wheel cable reel or cable reel sub-wire harness may be damaged by a burr on the steering wheel metal center sub core. Today, June 29, 2019, American Honda has expanded the affected population to include additional 2019 CR-V vehicles.

Refer to your eResponsibility report, or do an iN VIN status inquiry to determine which vehicles in your inventory **are affected. Vehicles that were not previously included in this recall may now be affected under this expansion.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Some steering wheels were produced with burrs on the metal center sub core. This could expose the cable reel or cable reel sub-wire harness to damage, leading to a short in the wiring. If this occurs, it is possible for the steering wheel controls, horn, or Supplemental Restraint System (SRS) to malfunction ,potentially resulting in illumination of the SRS warning indicator, a failure of the SRS system to operate as intended in a crash, or a uncommanded deployment of the driver's front airbag; such outcomes could increase the risk of crash and injury.

PARTS

Repair kits are still available in limited quantities and are being auto shipped to all dealers as inventory becomes available. Parts inventory is expected to stabilize mid-summer and, until that time, regular auto shipments will be sent, up to twice per week, to ensure continued part supply to dealers. An additional notification will be sent when parts are available for open dealer ordering. American Honda highly recommends that you use allocated kits for current in-service vehicles.

TOOLS

Puller, Squib Couple (P/N 07AAC-TLAA100): Tools were previously shipped to all dealers with most arriving on June 20, 2019. Tools were sent to the attention of the service manager at your dealership.

SERVICE BULLETIN

Service bulletin 19-062, *Safety Recall: 2019 CR-V Cable Reel and Sub-Wire Harness* has been posted to the Service Information System (SIS) since June 21, 2019. This is an expansion to the units affected and there are no changes to the repair procedure. This bulletin contains warranty, parts, tools, and repair information related to this recall campaign.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by mid- August 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.