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|----------------|----------------------------------------------------------------------------------|----|------|-------------------|----|----|------|
| Sent on | 05 | 17 | 2019 | Expires on | 08 | 04 | 2019 |
| From | Brad Ortloff, Manager Auto Campaigns and Recalls | | | | | | |
| Subject | Stop Sale/Safety Recall:09-14 Acura Multi-Model Pass. Frt. Inflator Mis-Install. | | | | | | |

DATE: May 17, 2019

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2009-2014 Acura Multi-Model Passenger Front Airbag Inflator Kit Mis-Installation

On May 16, 2019, Acura notified NHTSA of a stop sale and safety recall for certain model year 2009-14 Acura vehicles for concerns related to replacement passenger front airbag inflator kits that potentially were installed incorrectly at Acura dealerships. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Basic Concern

Certain dealer technicians did not follow approved installation instructions and may have installed the passenger front airbag inflators incorrectly. In the event of a crash involving airbag deployment, an airbag with an improperly installed inflator may not deploy properly, increasing the risk of injury to occupants of the front passenger seat.

Repair

All vehicles affected by this recall require inspection of the passenger front airbag. Due to potential damage done by an incorrect inflator installation, if one is found, replace the complete airbag module.

Service Bulletin

Service bulletins **19-031, Safety Recall: 2010-12 ZDX Incorrect Installation of the Takata Front Passenger's Airbag Inflator** and **19-032, Safety Recall: Incorrect Installation of the Takata Front Passenger's Airbag Inflator** have been posted to the Service Information System (SIS) today, Friday, May 17, 2019. They include parts, repair, and warranty information related to this recall.

Parts

Parts to repair vehicles are available via controlled part order as of Friday, May 17, 2019.

Warranty

Detailed warranty information can be found in service bulletins 19-031 and 19-032. Please note that the serial number will be required as part of the claim submission. Make sure to enter the serial number correctly or your claim may be rejected.

Client Notification

Acura expects to complete initial client notification by end of June 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.