

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 22, 2019

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS 19V-378

Subject: Improperly Installed Passenger Air Bag Inflator

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ACURA/TSX/2009-2014
ACURA/TSX SPORTSWAGON/2011-2013
ACURA/ZDX/2010-2012
HONDA/ACCORD/2008-2012
HONDA/ACCORD CROSSTOUR/2010-2011
HONDA/CIVIC/2006-2011
HONDA/CIVIC GX/2006-2011
HONDA/CIVIC HYBRID/2006-2011
HONDA/CR-V/2007-2011
HONDA/CROSSTOUR/2012-2014
HONDA/FIT/2009-2013
HONDA/INSIGHT/2010-2013
HONDA/PILOT/2009-2015

Mfr's Report Date: May 16, 2019

NHTSA Campaign Number: 19V-378

Components:

AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 19,086

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2009-2014 Acura TSX, 2011-2013 TSX Sport Wagon, and 2010-2012 ZDX and 2008-2012 Honda Accord, 2010-2011 Accord Crosstour, 2006-2011 Civic, Civic Hybrid and Civic NGV, 2012-2014 Crosstour, 2007-2011 CR-V, 2009-2013 Fit, 2010-2013 Insight, and 2009-2015 Pilot vehicles. The front passenger air bag inflator may have been installed incorrectly during replacement.



Consequence:

An incorrectly installed air bag inflator may not properly deploy the passenger frontal air bag in the event of a crash, increasing the risk of injury.

Remedy:

Honda will notify owners, and dealers will inspect the inflator installation and, if necessary, replace the passenger frontal air bag module assembly, free of charge. The recall is expected to begin June 28, 2019. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are M4O, P4R, T4Q, and W4P.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

