

IMPORTANT SAFETY RECALL

STOP RETAIL SALES and DELIVERY

Suzuki Motor Corporation has determined that a safety defect exists in the following models:

Model	Starting VIN	Ending VIN
UH200AL8	MLCCH41A5J1600001	MLCCH41A9J1600180
UH200AL9	MLCCH41A3K1600001	MLCCH41A0K1600120

Suzuki Motor Corporation is initiating a safety recall campaign to replace the movable driven face of the CVT of 2018-2019 UH200 motorcycles. Due to improper shape of the holes for the rivets that fasten the component parts of the movable driven face, the rivet connections may be insufficient. Continued use of the motorcycle with this condition can cause excessive stress to be applied to the rivet holes when accelerating. In the worst case, the movable driven face may break, causing the motorcycle to be unable to be ridden. To ensure customer safety and satisfaction, dealers will replace the movable driven face.

More information will come to you regarding the pending issue of a Technical Service Bulletin, parts availability and estimated customer notification timing.

Consequences of Non-Compliance:

ALL NEW SUZUKI VEHICLES IN DEALER INVENTORY THAT ARE SUBJECT TO A RECALL OR CUSTOMER SATISFACTION CAMPAIGN INITIATED BY SUZUKI MOTOR OF AMERICA, INC. ("SMAI") MUST BE REPAIRED BEFORE THESE VEHICLES ARE SOLD OR DELIVERED BY THE DEALER TO THE RETAIL CUSTOMER. FAILURE TO DO SO IS A VIOLATION OF FEDERAL LAW, THE SUZUKI POWERSPORTS DEALER SALES AND SERVICE AGREEMENT (THE "DEALER AGREEMENT"), AND SMAI'S SALES POLICY REGARDING FACTORY SAFETY RECALL OR SAFETY MODIFICATION PROGRAMS (THE "POLICY"). A COPY OF THE POLICY IS AVAILABLE ON SUZUKI CONNECT FOR YOUR REFERENCE.

FURTHER, FAILURE TO COMPLY WITH THE INSTRUCTIONS OF SMAI REGARDING COMPLIANCE WITH RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS, AND/OR FAILURE TO MAKE A GOOD FAITH EFFORT TO COMPLY WITH THE FEDERAL CLEAN AIR ACT, THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT, THE CONSUMER PRODUCT SAFETY ACT, OR ANY OTHER LAWS, ORDERS, RULES, OR REGULATIONS REGARDING RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS CONSTITUTES A BREACH OF THE DEALER AGREEMENT AND IS A VIOLATION OF SMAI POLICY REFERENCED ABOVE. A DEALER MAY BE HELD RESPONSIBLE FOR ANY PRODUCT DAMAGE AND/OR PERSONAL INJURIES RESULTING FROM SUCH FAILURE.

SALES



Way of Life!

MOTORCYCLE / ATV Division

Bulletin No: **19-056**

Date: **May 9, 2019**

If you need any additional information, please contact the Suzuki Techline or your Technical Service Manager at 714-996-7480. We apologize for this inconvenience and will do everything possible to resolve this situation as quickly as possible.

Thank you for your continued support and understanding.

A handwritten signature in black ink that reads 'Chris Coons'.

Chris Coons
National Manager, Sales Planning and Administration