

June 3, 2019

Mr. Kenneth Bush Department Manager, Government Relations Suzuki Motor of America, Inc. 3251 E. Imperial Highway Brea, CA 92821

Subject: CVT Drive Plate May Break

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: SUZUKI/BURGMAN 200/2018-2019

Mfr's Report Date: May 16, 2019

NHTSA Campaign Number: 19V-377

Components: POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 300

Problem Description:

Suzuki Motor of America, Inc. (Suzuki) is recalling certain 2018-2019 Burgman 200/UH200 scooters. The rivet connections may fail and allow the movable driven face (drive plate) of the Continuously Variable Transmission (CVT) to break.

Consequence:

If the drive plate breaks, the scooter will lose power to the rear wheel, increasing the risk of a crash.

Remedy:

Suzuki will notify owners, and dealers will replace the drive plate, free of charge. The recall is expected to begin June 5, 2019. Owners may contact Suzuki customer service at 1-714-572-1490. Suzuki's number for this recall is 2A89.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 19V-377

We have received Suzuki's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

