



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA  
navistar.com

A NAVISTAR COMPANY

MAILED

JUL 12 2019

Compliance Dept.

JULY 2019

**IMPORTANT SAFETY RECALL 19507  
NHTSA RECALL NO. 19V-374**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2017 CE commercial bus models built 11/10/2016 thru 11/23/2016 with built with Bendix ADB 22X calipers.

**REASON FOR THIS RECALL**

The ADB22X caliper on the left (driver side) rear corner on school bus applications may experience an unintended reduction in running clearance during operation, which can lead to a dragging brake. The problem occurs intermittently.

**RISK TO MOTOR VEHICLE SAFETY**

A dragging brake may cause damage to the brake components, which may activate the ABS warning light. The warning light may cause the driver to immediately stop the vehicle and transfer occupants. Additionally, the high temperatures at the wheel end can increase the risk of a fire. Either condition increases the risk of injury.

**DEFECT REMEDY**

The repair will involve replacement of the left rear brake caliper and any wheel speed sensor or brake pads found with thermal damage. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour, 30 minutes to 2 hours to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/15/2018 thru 07/22/2019. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**