



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

MAILED

MAY 31 2019

Compliance Dept.



A NAVISTAR COMPANY

MAY 2019

**IMPORTANT SAFETY RECALL 19508  
NHTSA RECALL NO. 19V-372**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2019 CV® series trucks built 01/11/2018 thru 04/05/2019 with feature code 12XBL (Engine Block Heater Option).

**REASON FOR THIS RECALL**

A short-circuit condition may develop in the block heater at the terminals that connect the cable to the block heater.

**RISK TO MOTOR VEHICLE SAFETY**

A short-circuit condition can cause damage to engine components and, in rare cases, start a fire in the engine compartment.

**DEFECT REMEDY**

A final remedy has not been determined. DO NOT use the block heater until the final remedy is available and completed. When the final remedy becomes available, you will be notified of additional actions you should take.

**ACTIONS YOU SHOULD TAKE**

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/15/2018 thru 06/10/2019. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**