

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI19-035

Effective: 7/12/19

Release: 7/12/19

SUBJECT: FL814 – Interim Recall Notice

This letter is to inform you that an Interim Recall Notice was sent to affected customers for upcoming recall *FL814 ~ FCCC MT Chassis Brake Pedal Clevis Pin*. The interim notices will mail on July 12, 2019 and a copy is attached to the back of this letter for you reference.

This notice is for informational purposes only. There is no action for customers or dealers to take at this time. If customers inquire, please refer them to the Interim Recall Notice and let them know the recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

Daimler Trucks North America LLC

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

July 2019
FL814A-C
Interim Recall Notice
NHTSA #19V-371

IMPORTANT SAFETY RECALL This notice applies to your vehicle(s)

Subject: FCCC MT Chassis Brake Pedal Clevis Pins

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly-owned subsidiary Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Custom Chassis MT45 and MT55 step vans, manufactured January 12, 2011, through January 3, 2019.

The clearance between the brake pedal clevis pin clip and the throttle pedal mounting hardware does not meet minimum clearance requirements. This could result in detachment of the brake pedal clevis pin clip. As the clevis pin works out, there will initially be loss of brake lights, and eventually the brake pedal may become detached. Both the loss of brake lights and a detached brake pedal increase the risk of a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts. There is no action for you to take at this time.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

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Portland, OR 97208-4090
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July 2019
FL814
Interim Recall Notice

Subject: FCCC MT Chassis Brake Pedal Clevis Pin

This notice is sent to you in accordance with the *Canadian Motor Vehicle Safety Act*.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly-owned subsidiary Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Custom Chassis MT45 and MT55 step vans, manufactured January 12, 2011, through January 3, 2019.

The clearance between the brake pedal clevis pin clip and the throttle pedal mounting hardware does not meet minimum clearance requirements. This could result in detachment of the brake pedal clevis pin clip. As the clevis pin works out, there will initially be loss of brake lights, and eventually the brake pedal may become detached. Both the loss of brake lights and a detached brake pedal increase the risk of a crash.

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If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP, after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

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P.O. Box 4090
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Téléphone : 1-800-547-0712
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Juillet 2019
FL814
Avis de rappel
intermédiaire

Objet : FCCC MT Chassis - Clip de l'axe de chape de la pédale de frein

Cet avis vous a été envoyé conformément à la *Loi sur la sécurité automobile du Canada*.

La société Daimler Trucks North America LLC (DTNA), agissant pour le compte de sa filiale à 100% Freightliner Custom Chassis Corporation, a décidé qu'un défaut lié à la sécurité des véhicules automobiles existait pour certains véhicules utilitaires Freightliner Custom Chassis MT45 et MT55 fabriqués entre le 12 janvier 2011 et le 3 janvier 2019.

Le jeu entre le clip de l'axe de chape de la pédale de frein et le dispositif de montage de la pédale d'accélérateur ne répond pas aux exigences de jeu minimales. Cela pourrait entraîner le détachement du clip de l'axe de chape de la pédale de frein. Au fur et à mesure de l'utilisation de l'axe de chape, les feux de freinage cesseront de fonctionner et ensuite, la pédale de frein pourrait se détacher. L'arrêt de fonctionnement des feux de freinage et le relâchement de la pédale de frein augmentent le risque d'accident.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. Daimler Trucks prépare actuellement la fourniture des pièces de rechange. Vous n'avez pas d'action à prendre pour l'instant.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevez le deuxième avis**, veuillez contacter votre concessionnaire autorisé Daimler Trucks North America, afin de prendre les dispositions nécessaires pour le rappel de votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Si vous avez des questions ou avez besoin d'informations complémentaires, vous pouvez appeler le Service des campagnes de garantie (Warranty Campaigns Department) au 1-800-547-0712 entre 7 h et 16 h, heure du Pacifique, du lundi au vendredi ou téléphoner au Centre d'assistance à la clientèle (Customer Assistance Center) au 1-800-FTL-HELP en dehors des heures normales de bureau.

Nous sommes désolés pour tout inconvénient pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DES CAMPAGNES DE GARANTIE
Pièce jointe