



David J. Johnson  
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Ford Customer Service Division

Ford Motor Company  
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May 14, 2019

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice -  
Safety Recall 19S16**

Certain 2013-2016 Fusion 2.5L Engine with a 6F35 Transmission  
Shift Cable Bushing Damaged or Missing

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Fusion	2014-2016	Flat Rock	April 12, 2013 through February 29, 2016
	2013-2016	Hermosillo	February 9, 2012 through April 4th, 2016

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the bushing in the shifter cable end may be damaged or missing which can result in the shifter not completely moving the transmission to the proper gear position. The transmission may lose Park function, even when the shifter position indicates the vehicle is in park.

This condition could allow the ignition key, if equipped, to be removed with no instrument panel warning message or warning chime while exiting the vehicle indicating the vehicle is not secured in park. This could result in unintended vehicle movement, increasing the risk of injury or crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers when parts ordering information and repair instructions will be available to support this safety recall.

**When operating affected vehicles prior to repair, make sure the parking brake is applied whenever the vehicle is parked.**

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail and advised to apply their parking brake before removing the ignition key and exiting the vehicle. Owners of record will be notified again via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

### **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

### **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large, stylized "D" and "J".

David J. Johnson