

U.S. Department of Transportation

# National Highway Traffic Safety Administration

June 10, 2019

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Knee Air Bags May Not Deploy Properly

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

BMW/230I/2019-2020 BMW/330I/2019 BMW/430I/2019-2020 BMW/440I/2019-2020 BMW/M2/2019-2020 BMW/M240I/2019-2020 BMW/M4/2019-2020

Mfr's Report Date: May 9, 2019

NHTSA Campaign Number: 19V-352

**Components:** 

AIR BAGS:KNEE BOLSTER

**Potential Number of Units Affected:** 5,079

## **Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2019-2020 230i, 230i xDrive, M240i, M240i xDrive, M2 Competition Coupe, 430i, 430i xDrive, 440i, 440i xDrive, M4, and 2019 330i xDrive Sportswagon vehicles. The driver and passenger knee air bag assemblies may have been improperly folded and assembled.

## **Consequence:**

An improperly folded and assembled air bag may not deploy as intended, increasing risk of injury.

## Remedy:

BMW will notify owners, and dealers will replace the knee air bag modules, free of charge. The recall is expected to begin July 2, 2019. Owners may contact BMW customer service at 1-800-525-7417.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 19V-352

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received BMW's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Acting Chief, Recall Management Division

Office of Defects Investigations

Enforcement

