

# NOTIFICATION OF NON-COMPLIANCE RECALL N333 (NHTSA 19V-350)



NAS19.05.017 | WORKSHOP

USA

AFTERSALES BULLETIN  
MAY 23, 2019

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Non-Compliance Recall on certain 2016-2017 model year Land Rover Range Rover Sport and Range Rover vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists.***

***United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,780.00 per vehicle.***

***This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

## DESCRIPTION OF ISSUE

An issue has been identified on a limited number of Land Rover vehicles within the listed Affected Vehicle Range where the Emergency Locking Retractor (ELR) in the seat belt assembly of the vehicle's driver's seat is not to specification. Due to a supplier manufacturing issue, the car-sensitive sensor mechanism does not lock as designed when subjected to the requirements in Federal Motor Vehicle Safety Standards (FMVSS) 209 Section S4.3 (j) (2). This also constitutes a non-compliance with FMVSS 208 S7.1.1.3. The ELR is equipped with a vehicle-sensitive locking mechanism and a webbing-sensitive locking mechanism. The non-compliance specifically involves the vehicle-sensitive mechanism.

## AFFECTED VEHICLE RANGE

Range Rover Sport (L494)

Model Year: ..... 2016-2017

VIN: ..... SALWS2PF6GA100000-SALWR2EF9GA121745

..... SALWS2PF1GA594637-SALWG2KF0GA666355

..... SALWR2FK3HA660486-SALWR2FK9HA664297

Range Rover (L405)

Model Year: ..... 2016-2017

VIN: ..... SALGS3EF0GA293645-SALGS2PF0GA318616

..... SALGS2FV9HA308452-SALGS2FV2HA308454

A total of 16,186 vehicles are potentially involved in the USA and Federalized Territories. Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

## EFFECT ON VEHICLE OPERATION

In the event of a pre-crash brake event prior to a crash, the ELR would not lock off at the correct design specification g-force level. This could impact the operation of the seat belt assembly and negatively affect vehicle safety.

## SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will replace the front left (driver's) seat belt assembly. There will be no charge to owners for this action under this program.

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**OWNER NOTIFICATION**

Owner notification is expected to occur on or before July 1, 2019.

**ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.