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Date Apr. 25, 2019
Our ref. C5-190425

SUZUKI MOTOR CORPORATION

Overseas Automobile Service Group
Overseas Service Department
300 Takatsuka, Minami, Hamamatsu, JAPAN 432-8611
Tel: 81-53-440-2977, Fax: 81-53-440-2318

To : Selected Suzuki Automobile Distributors
Attn. : Managing Director
Service Director or Manager

SUBJECT: A6B424 (KIZASHI) Vehicles Market Action for Misclassification by Front Passenger Sensing System

Dear Sirs and Madams,

We regret to inform you that the Front Passenger Sensing System on certain A6B424 (KIZASHI) vehicles may misclassify the front passenger. We would like to request you to take the following actions.

1. Condition

The Front Passenger Sensing System may misclassify a certain adult as a child depending on the front passenger's seating posture and body build, which may cause "PASS AIR BAG OFF" indicator to come on. Under this condition, in a frontal impact of sufficient magnitude, the front passenger airbag cannot deploy even if there is a certain adult in the front passenger seat.

2. Affected Vehicles Information

- (1) Model : A6B424 vehicles produced in Japan
(2) Production Period : From Oct. 13 2009 to Dec. 18 2015
(3) Vehicles : 25,977 units

3. Action

Please notify this information to your authority as needed. We will announce further information upon determination of its root cause and corrective action. Please prematurely procure customer information for getting ready to send a notification, however, continue to hold sending until next decision is made.

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated. If you have any question, please don't hesitate to contact us anytime.

Very truly yours,

Handwritten signature of Shinji Ishikawa

Shinji Ishikawa
Department General Manager
Overseas Service Department
SUZUKI MOTOR CORPORATION

Attachment: Annex1, VIN List