



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 5, 2019

Mr. Billy Harrison
Sales
Taylor Made Ambulances
3704 Medallion Place
Newport, AR 72112

NEF-150MR
19V-342

Subject: Brake Light May Randomly Illuminate

Dear Mr. Harrison:

This letter serves to acknowledge Taylor Made Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-350/2017-2018
FORD/E-450/2017-2018
FORD/F-450/2017-2018
FORD/F-550/2017-2018
GMC/G3500/2017-2018

Mfr's Report Date: May 3, 2019

NHTSA Campaign Number: 19V-342

Components:

EXTERIOR LIGHTING:BRAKE LIGHTS

Potential Number of Units Affected: 17

Problem Description:

Taylor Made Ambulances is recalling certain 2017-2018 Ford E-350, F-450, E-450, F-550, and GMC G3500-based ambulances equipped with Whelen brake lights. Depending on the specific wiring of the vehicle, these brake lights may illuminate when the brake pedal has not been pressed.

Consequence:

If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

Remedy:

Taylor Made will notify owners and Whelen will replace the brake lights, free of charge. The recall is expected to begin in June 2019. Owners may contact Taylor Made Ambulances customer service at 1-800-468-1310.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Josh Neff', written in a cursive style.

Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement