



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 4, 2019

Mr. Stephen Berg
Indian Motorcycle Company
7290 E. Viking Blvd
Wyoming, MN 55092

NEF-150JK
19V-339

Subject: Loss of Headlight Function

Dear Mr. Berg:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INDIAN/CHIEF CLASSIC/2014
INDIAN/CHIEFTAIN/2014

Mfr's Report Date: May 1, 2019

NHTSA Campaign Number: 19V-339

Components:

EXTERIOR LIGHTING

Potential Number of Units Affected: 6,487

Problem Description:

Indian Motorcycle Company (Indian) is recalling certain 2014 Chief and Chieftain motorcycles. Due to a problem within the Vehicle Control Module (VCM), all of the front lights, including the headlight, may go out while riding.

Consequence:

The loss of lighting can reduce visibility, increasing the risk of crash.

Remedy:

The remedy for this recall is still under development. Owners will be informed of the safety risk beginning in June 2019. Owners will receive a second notice when the remedy becomes available. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-19-02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Indian's proposed interim owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A description of the basis for your company's determination of the recall population (49 CFR 573.6 (c)(2)).
- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement