

# Part 573 Safety Recall Report

# 19V-335

**Manufacturer Name :** Jayco, Inc.**Submission Date :** APR 30, 2019**NHTSA Recall No. :** 19V-335**Manufacturer Recall No. :** 9901433**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 86

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Jayco travel trailer 32RLOK "TF"

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of the TF travel trailer manufactured  
2019 Jay Flight 32RLOK K1TF0050 - TF0152

Production Dates : JUL 19, 2018 - APR 02, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Supplier - LCI - provided undersized material for the fresh water tank supports. The steel gauge was less than Jayco Engineering specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Having steel gauge less than specified may cause brackets to break in the support apparatus and the tank/s to fall from the frame of the travel trailer.

Description of the Cause : Supplier did not manufacture tank supports to Jayco specifications. Jayco Engineering specified 1 1/2" x 1 1/2" X 1/8" angle -12 gauge angle.... LCI provided angles of different thicknesses.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : LCI - Lippert Components  
Address : 2703 College Ave  
Goshen INDIANA 46528  
Country : United States

## Chronology :

4-10-19 Incident reported that two units being delivered to Dealer departed from Jayco with full fresh water tanks - while in transit, the fresh water tank brackets broke. - The units returned to Jayco and investigation started immediately with engineering conducting vertical load testing to support the design of the installation of brackets. Supplier of the brackets ( LCI ) was contacted of incident and Jayco prints were compared with LCI prints on file. Investigation/ Inspection of units on site found that there was random gauges used by the supplier that appeared to range from 14 gauge to 10 gauge and found more than one gauge used within a unit. Improper welds were also discovered. 4-23-19 Met with supplier to review Incident details and to explain the testing results and review proposed remedy - 4-25-19 Safety Committee reviewed all details of Incident and agreed a Safety Recall was required.

## Description of Remedy :

Description of Remedy Program : Jayco Dealers will install a threaded rod in the center of the tank support apparatus to provide additional support for the water tanks.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : All units on site were repaired with installation of the threaded rod - and Engineering is working on a new design for the support apparatus of the TF model.

## Recall Schedule :

Description of Recall Schedule : Upon arrival of the parts required for the recall remedy, and assigned recall numbers, we are ready to move forward with the release

Planned Dealer Notification Date : MAY 31, 2019 - MAY 31, 2019

Planned Owner Notification Date : MAY 31, 2019 - MAY 31, 2019

\* NR - Not Reported