

# Part 573 Safety Recall Report

# 19V-332

**Manufacturer Name :** PRIME-TIME SPECIALTY VEHICLES**Submission Date :** MAR 01, 2019**NHTSA Recall No. :** 19V-332**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : PRIME-TIME SPECIALTY VEHICLES

Number of potentially involved : 90

Address : 56616 ELK PARK DRIVE

Estimated percentage with defect : 5 %

ELKHART IN 46516

Company phone : 574-293-9191

**Vehicle Information :**

Vehicle 1 : 2016-2018 Ram ProMaster

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

**Descriptive Information :** Several vehicles were affected by the recall. Most however were not found to have faulty equipment that was recalled.

Once the recall notice was presented to Prime Time Specialty Vehicles, corporate management audited all potential VINS that may have been affected from the notice.

All VINS that were found to have the potential recall were distributed to the selling dealer and/or end user. Once the dealer/end user was contacted, a through test was made by a local automotive dealer. The testing that was done to these vehicles was provided from Freedman Seating.

All vehicles that had recalled equipment were immediately taken out of service, and repairs parts, manuals, and servicing assistance were provided by Freedman Seating.

Production Dates : JAN 01, 2016 - JUL 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2016-2018 Ford Transit

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

**Descriptive Information :** Several vehicles were affected by the recall. Most however were not found to have faulty equipment that was recalled.

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Production Dates : JAN 04, 2016 - JUL 01, 2018

VIN Range 1 : Begin : 1FBVU4XM2HKB04732	End : 1FBVU4XM8HKB04735	<input type="checkbox"/> Not sequential
VIN Range 2 : Begin : 1FBVU4XM2HKB04732	End : 1FBVU4XM8HKB04735	<input type="checkbox"/> Not sequential
VIN Range 3 : Begin : 1FBVU4XM3HKB08479	End : 1FBVU4XM1HKB08481	<input type="checkbox"/> Not sequential
VIN Range 4 : Begin : 1FBVU4XM2HKB04732	End : 1FBVU4XM8HKB04735	<input type="checkbox"/> Not sequential
VIN Range 5 : Begin : 1FBVU4XM3HKB08479	End : 1FBVU4XM1HKB08481	<input type="checkbox"/> Not sequential
VIN Range 6 : Begin : 1FBVU4XM3HKB08479	End : 1FBVU4XM1HKB08481	<input type="checkbox"/> Not sequential
VIN Range 7 : Begin : 1FDZX2CM0GKA21372	End : 1FDZX2CM0GKA21376	<input type="checkbox"/> Not sequential
VIN Range 8 : Begin : 1FTNR2XM5FKB12967	End : 1FTNR2XM5FKB12977	<input type="checkbox"/> Not sequential
VIN Range 9 : Begin : 1FTNR2XM5FKB12967	End : 1FTNR2XM5FKB12977	<input type="checkbox"/> Not sequential
VIN Range 10 : Begin : 1FTNR2XM5FKB12967	End : 1FTNR2XM5FKB12977	<input type="checkbox"/> Not sequential
VIN Range 11 : Begin : 1FDZX2CM0GKA21373	End : 1FDZX2CM0GKA21376	<input type="checkbox"/> Not sequential

## Description of Defect :

**Description of the Defect :** Freedman Seating Company (FSC) has determined that our GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

**Description of the Safety Risk :** If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

**Description of the Cause :** During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to the upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

**Identification of Any Warning that can Occur :** Index Pin inspection. Is pin bent? No = Pass Yes = Fault

**Supplier Identification :****Component Manufacturer**

Name : Freedman Seating Company  
Address : 4545 West Augusta BLVD  
Chicago ILLINOIS 60651  
Country : United States

**Chronology :**

Check shipping date under seat. Seats shipped July 2018 and after do not need any repair.  
Index Pin inspection. Is pin bent? No = Pass  
Pin is located opposite of recliner handle as shown below.

Seatback lock inspection. All checks must pass for the seat to be considered locked.

- A. Rotate seatback to in-use position. Does it take significant effort to rotate? No = Pass
- B. Set seatback between the in-use and stowed positions and release handle. Slowly move seatback to in-use position.
  - 1. Does recliner make an audible click noise indicating it is locked? Yes = Pass
  - 2. Does recliner handle rotate all the way down in one motion? Yes = Pass
- C. Apply forward and backward pressure to seatback. Does seatback remain locked? Yes = Pass
- D. Set seatback to in-use position. See video.
  - 1. While applying forward pressure to back of the seat, lift release handle just enough to disengage seatback. Do not manually lift handle all the way. The position of disengagement is somewhere between the handle's locked and fully unlocked position.
    - 2. Release handle and move seatback back and forth near the in-use position.
      - i. Does it sound/feel like the mechanism is ratcheting? No = Pass
      - ii. Does it take significant effort to rotate seatback? No = Pass

## Description of Remedy :

Description of Remedy Program : To correct this condition, FSC will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. These documents can also be found here:  
<https://www.freedmanseating.com/instructions/go-es-foldaway>

After seat inspection and a determination the seat is defective the customer shall complete the Recall Order Repair Form which can be downloaded at <https://www.freedmanseating.com/instructions/go-es-foldaway> and email FSC Customer to order a Recall Parts Kit. To ensure the email is not mistakenly identified as spam the email subject line must include: GO-ES Foldaway Seat Recall. No repair parts will be sent unless the form is completely filled out.

The expected time to complete the seat repair is 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall including parts and labor. The reimbursement will be \$50.00/seat.

Upon completion of the recall repair work the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #18E-076 on the claim.

### FSC Recall Contact:

Terry Gogins or Anthony Lee or Anna Kurzawa  
Customer Service Representative  
Freedman Seating Company  
4545 W Augusta Blvd  
Chicago, IL 60465  
800-443-4540  
[Terry.gogins@freedmanseating.com](mailto:Terry.gogins@freedmanseating.com)  
[Anthony.lee@freedmanseating.com](mailto:Anthony.lee@freedmanseating.com)  
[Anna.kurzawa@freedmanseating.com](mailto:Anna.kurzawa@freedmanseating.com)

How Remedy Component Differs from Recalled Component : Index Pin inspection. Is pin bent? No = Pass  
Pin is located opposite of recliner handle as shown below.

A. Rotate seatback to in-use position. Does it take significant effort to rotate? No = Pass

B. Set seatback between the in-use and stowed positions and release handle. Slowly move seatback to in-use position.

1. Does recliner make an audible click noise indicating it is locked? Yes = Pass

2. Does recliner handle rotate all the way down in one motion? Yes = Pass

C. Apply forward and backward pressure to seatback. Does seatback remain locked? Yes = Pass

D. Set seatback to in-use position. See video.

1. While applying forward pressure to back of the seat, lift release handle just enough

to disengage seatback. Do not manually lift handle all the way. The position of disengagement is somewhere between the handle's locked and fully unlocked position.

2. Release handle and move seatback back and forth near the in-use position.

i. Does it sound/feel like the mechanism is ratcheting? No = Pass

ii. Does it take significant effort to rotate seatback? No = Pass

If all inspections pass, seat does not need any repair.

If any of the inspections fail, perform repair per detailed instructions using service kit (FSC Part Number: 44200).

Identify How/When Recall Condition was Corrected in Production :

Prime-Time Specialty Vehicles corrected the issue after all vehicles had left our facility.

Several vehicles were affected by the recall. Most however were not found to have faulty equipment that was recalled.

Once the recall notice was presented to Prime Time Specialty Vehicles, corporate management audited all potential VINS that may have been affected from the notice.

All VINS that were found to have the potential recall were distributed to the selling dealer and/or end user. Once the dealer/end user was contacted, a through test was made by a local automotive dealer. The testing that was done to these vehicles was provided from Freedman Seating.

All vehicles that had recalled equipment were immediately taken out of service, and repairs parts, manuals, and servicing assistance were provided by Freedman Seating.

## Recall Schedule :

Description of Recall Schedule :

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Notices were provided through phone call, email, and US Mail Postage.

Planned Dealer Notification Date : FEB 28, 2019 - APR 30, 2019

Planned Owner Notification Date : FEB 28, 2019 - APR 30, 2019

\* NR - Not Reported