

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: May 10, 2019
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Mirage G4 SRS Warning Lamp Illumination Safety Recall Campaign
ATIN NO. ATIN-19-SR-001-A

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AFFECTED VEHICLES: Certain 2017-2018 Mirage G4 vehicles

PURPOSE

A safety recall campaign will be conducted on certain 2017 - 2018 Mirage G4 vehicles built from March 24, 2016 to November 28, 2017, for potential SRS Warning Lamp Illumination. **It is a violation of Federal law for a dealer to sell or deliver any affected vehicles in your new vehicle inventory until this recall has been performed.** Please check the Most Recent: Open Campaign List e-report to identify affected vehicles in your new vehicle inventory.

The self-diagnostic function used by the internal acceleration sensor in the SRS-ECU may misinterpret vibration caused by severe road conditions and/or driving on a flat tire to be a malfunction in the SRS-ECU. If this occurs, the SRS warning lamp will illuminate and none of the seven airbags available in the vehicle will deploy in the event of a crash, increasing the risk of injury or death in a crash.

Dealers are requested to reprogram the SRS-ECU software with countermeasure software. Recall Campaign Bulletin SR-19-001, outlining the SRS-ECU reprogramming procedure, will be made available today on MDL and MEL.

Notification letters are scheduled to be mailed to owners of affected vehicles, beginning May 24, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1901R), please check for any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.