

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 28, 2019

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Air Bags May Not Deploy In A Crash

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-330

Makes/Models/Model Years:

MITSUBISHI/MIRAGE G4/2017-2018

Mfr's Report Date: April 26, 2019

NHTSA Campaign Number: 19V-330

Components:

AIR BAGS

AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 26,016

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2017-2018 Mirage G4 vehicles. The internal acceleration sensor in the Supplemental Restraint System (SRS) Electronic Control Unit (ECU) can misinterpret vibrations, such as from poor road conditions or a flat tire, as a malfunction and disable all the vehicle's air bags.

Consequence:

Air bags that do not deploy increase the risk of injury in a crash.

Remedy:

MMNA notified owners, and dealers will reprogram the SRS-ECU software, free of charge. The recall began May 24, 2019. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-19-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received MMNA's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Acting Chief, Recall Management Division

Office of Defects Investigations

Enforcement

