## GLOBAL SAFETY FIELD INVESTIGATIONS DCS5053 URGENT - DISTRIBUTE IMMEDIATELY

Date: May 27, 2019

Subject: N182206312 - Safety Recall

Diesel Engine Block Heater Cord

Models: 2019 Chevrolet Silverado 4500/5500/6500 Medium Duty

Equipped with 6.6L, 8-cylinder engine (RPO L5D) and Heater Block

Cord (RPO K05)

To: All General Motors Dealers

General Motors is releasing Safety Recall N182206312 today. The total number of U.S. vehicles involved is approximately 653. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery April 26, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

## **Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

## Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 27, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS