

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5307
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 30, 2020

Subject: N182206312-02 – Safety Recall
Diesel Engine Block Heater Cord
Revised Service Procedure and Customer Letter Added

Models: 2019 Chevrolet Silverado 4500/5500/6500
Equipped with 6.6L Duramax Diesel (RPO L5D)

To: All General Motors Medium Duty Dealers

Parts required to complete this repair are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your “involved vehicles listing” before ordering parts. Order parts on a CSO = Customer Special Order only. DRO’s may be cancelled. Place the VIN # in the notes field of the order. If there is no VIN or the VIN doesn’t fit a VIN on this population your order will be cancelled. All orders will be reviewed prior to being filled with customers sold vehicles having priority.

This bulletin is being revised to update the service procedure and add the customer letter. Please discard all previous copies of bulletin N182206312-01.

END OF MESSAGE
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