

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5306
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 30, 2020

Subject: N182206311-04 - Safety Recall
Diesel Engine-Block Heater Cord
Revised Service Procedure

Models: 2017 – 2019 Chevrolet Silverado 2500/3500
2017 - 2019 GMC Sierra 2500/3500
2019 Chevrolet Silverado 4500/5500/6500 Medium Duty
Equipped with Duramax diesel 6.6 liter engine (RPO L5P or L5D) and
optional engine-block heater cord (RPO K05)

To: All General Motors Dealers

**For 2017 – 2019 Chevrolet Silverado 2500/3500 and 2017 - 2019 GMC Sierra
2500/3500**

DO NOT ORDER PARTS

Parts are being pre-shipped to select dealers only. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to and during the pre-ship will be cancelled. A quantity limiter may be in effect

This bulletin is being revised to update the service procedure ONLY.

For 2019 Chevrolet Silverado 4500/5500/6500 Medium Duty

Parts required to complete this repair are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Order parts on a CSO = Customer Special Order only. DRO's may be cancelled. Place the VIN # in the notes field of the order. If there is no VIN or the VIN doesn't fit a VIN on this population your order will be cancelled. All orders will be reviewed prior to being filled with customers sold vehicles having priority.

This bulletin is being revised to update the service procedure ONLY.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS