



# **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,

June 03, 2019

Safety Recall H208: Seatbelt Tension Sensor Harness Connector

**Vehicles Affected: Jaguar F-TYPE** 

Model Year: 2014-2015

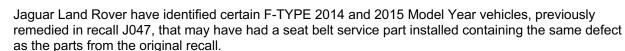
National Highway Traffic Safety Administration Recall Number: 19V-326

#### **Dear Jaguar Owner:**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2014-2015 model year Jaguar F-Type vehicles.

Your vehicle is included in this Recall action.

#### What is the concern?



In the affected vehicles the seatbelt harness connector which connects the Seatbelt Tension Sensor (STS) to the Occupant Classification Sensor Control Module (OCSCM) may not have been correctly wired. The OCSCM senses whether there is an occupant in the front passenger seating position, and the STS senses whether tension on the seatbelt indicates a child restraint is being used in the front passenger seating position. Both sensors provide information to the restraint control module (RCM) which informs whether the front passenger airbag should be activated, depending on whether the sensors detect the seat is occupied and/or that it is occupied by an adult passenger.

Should the STS not have been wired correctly, the front passenger air bag may not be suppressed, and may remain activated, even when a child restraint is placed in the front passenger seat or a small statured adult occupies that seat. In the event of a crash necessitating deployment of the front passenger air bag, a child or small stature occupant may be at an increased risk of injury.

### What will Jaguar and your authorized Jaguar retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will inspect the seat belt assembly. If required, the technician will complete a repair to the seatbelt tension sensor harness.

There will be no charge for this repair under this program.

#### What should you do?

Please contact your preferred authorized Jaguar retailer and provide them with your Vehicle Identification Number (VIN), and request a service date to complete the work required under Program code 'H208'



**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within (10) TEN days.

## How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take up to 40 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

### Moved or no longer own this Jaguar vehicle?

If you are no longer the owner of this vehicle, Jaguar would appreciate the name and address of the new owner, using the return postage-paid card enclosed.

# What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Jaguar retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You may also contact us by e-mail using the following address: jagweb1@jaguarlandrover.com.

## If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 100 Jaguar Land Rover Way Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit complaint to the:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or go to http://www.safercar.gov.

Jaguar appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Rory Beattie

Vice President Customer Service

Jaguar Land Rover North America, LLC