



New Safety Recall Advanced Communication – V48

FCA US LLC (FCA US) has announced a safety recall on certain 2018 Model Year through 2019 Model Year (DS) RAM 1500 vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incomplete driveshaft weld fusion which may result in the weld cracking and potential for the driveshaft to fracture. A fractured rear driveshaft could separate from the tube yoke, pull out of the transfer case and hit the ground while driving. This could result in road debris and may result in a loss of motive power if the vehicle is in rear wheel drive mode at the time. There may be noise and/or vibrations prior to the weld completely separating. Both conditions can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the rear driveshaft in all of the affected vehicles with a driveshaft verified to have complete weld fusion. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC