



MAZDA DEALER EMAIL

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June 11, 2019

Attention: Mazda General, Parts and Service Managers

Subject: Safety Recall 2818I - 2009-2013 Mazda6 Front Cross Member Corrosion Concern - **Launch of 2011-2013 model year affected vehicles in all states.**

Mazda Motor Corporation expanded Safety Recall Campaign 2818I to include 2011-2013 Mazda6 vehicles. Vehicles in Safety Recall 2818I include 2009-2013 vehicles produced from February 4, 2008 through August 24, 2012. These vehicles were either originally sold in, previously registered, or currently registered in the 23 salt belt states listed below.

All documents on MGSS have been updated to reflect the added model years. On June 13, 2019 all vehicles will be in "Open" status. Parts are available to repair all vehicle model years under this recall.

Connecticut	Delaware	District of Columbia	Illinois	Indiana
Iowa	Kentucky	Maine	Maryland	Massachusetts
Michigan	Minnesota	Missouri	New Hampshire	New Jersey
New York	Ohio	Pennsylvania	Rhode Island	Vermont
Virginia	West Virginia	Wisconsin		

**Concern:**

On certain subject Mazda6 vehicles in salt belt states, it is possible the front cross member may be corroded due to suspected insufficient paint coating. Continued use of the vehicle may allow the corrosion to progress and support of the right lower control arm to decrease. Passing over a pothole may result in breakage of the cross member and reduced steering control, increasing the risk of a crash.

**Subject Vehicles:**

Model	Subject VIN range	Subject build date range
2009-2013 MY Mazda6	1YV HP**** 95 M00001 – M52259 1YV HZ**** A5 M00014 – M58879	February 4, 2008 through August 24, 2012

	1YV HZ**** B5 M00002 – M30741 1YV HZ**** C5 M00001 – M44241 1YV HZ**** D5 M00004 – M17345	
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**Owner Notification:**

Mazda will notify 50,645 owners of affected 2011-2013 vehicles by first class mail on June 13, 2019. Owners will be asked to bring their vehicle to the nearest Mazda dealership for repair.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

**To help you effectively perform this recall, Mazda has developed the following resources:**

1. Parts and Warranty information, Inspection and Repair procedures are available on MGSS (Mazda Global Service Support) websites via MXConnect. The Owner letter will be posted on June 13, 2019.
2. Parts and Warranty information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

**Protect What is Important to You**

Mazda North American Operations

Sincerely,

Hideo Takashima  
Director, Technical Services Division  
Mazda North American Operations