



## MAZDA DEALER EMAIL

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April 26, 2019

**Attention: Mazda General Managers, Parts and Service Managers**

**Subject: Safety Recall 2818I Expansion - 2009-2013 Mazda6  
Front Cross Member Corrosion Concern**

Mazda Motor Corporation decided to expand Safety Recall Campaign 2818I to include 2011-2013 Mazda6 vehicles. Vehicles in Safety Recall 2818I will now include 2009-2013 vehicles produced from February 4, 2008 through August 24, 2012. These vehicles were either originally sold in, or were previously registered, or currently registered in the 23 salt belt states listed below.

The repair parts are exactly the same as those for the 2009-2010 model years and all documents on MGSS have been updated to reflect the additional model years. All 2011-2013 vehicles will be in Not Launched status. If there is a customer that brings in their vehicle concerned about this recall, please inspect as per the current repair process. You must use the Tracking and Rental Pre-Authorization form and send to Dealer Recall Help in order to receive parts and authorization for rental vehicles.

Connecticut	Delaware	District of Columbia	Illinois	Indiana
Iowa	Kentucky	Maine	Maryland	Massachusetts
Michigan	Minnesota	Missouri	New Hampshire	New Jersey
New York	Ohio	Pennsylvania	Rhode Island	Vermont
Virginia	West Virginia	Wisconsin		

Concern:

On certain subject Mazda6 vehicles in salt belt states, it is possible the front cross member may be corroded due to suspected insufficient paint coating. Continued use of the vehicle may allow the corrosion to progress and support of the right lower control arm to decrease. Passing over a pothole may result in breakage of the cross member and reduced steering control, increasing the risk of a crash.

Subject Vehicles:

Model	Subject VIN range	Subject build date range
2009-2013 MY Mazda6	1YV HP**** 95 M00001 – M52259 1YV HZ**** A5 M00014 – M58879 1YV HZ**** B5 M00002 – M30741 1YV HZ**** C5 M00001 – M44241 1YV HZ**** D5 M00004 – M17345	February 4, 2008 through August 24, 2012

Owner Notification:

Mazda will notify owners of affected 2011-2013 vehicles by first class mail no later than June 21, 2019. Owners will be asked to bring their vehicle to the nearest Mazda dealership for either inspection or repair depending on parts availability status.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and Warranty information, Inspection and Repair procedures are available on MGSS (Mazda Global Service Support) websites via MXConnect. The Owner letter will be posted at time of owner mailing.
2. Parts and Warranty information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

**Protect What is Important to You**

Mazda North American Operations

Sincerely,

Akira Ikemoto  
Director, Technical Services Division  
Mazda North American Operations

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