



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 22, 2019

Mr. Walter Lewis  
Regulatory Affairs, Sr. Manager  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150JK  
19V-322

**Subject:** A/C Control Unit May Short Circuit and Cause Fire

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/PANAMERA/2011-2016  
PORSCHE/PANAMERA 4/2011-2016  
PORSCHE/PANAMERA 4S/2010-2016  
PORSCHE/PANAMERA GTS/2013-2016  
PORSCHE/PANAMERA S/2010-2016  
PORSCHE/PANAMERA S E-HYBRID/2012-2016  
PORSCHE/PANAMERA TURBO/2011-2016  
PORSCHE/PANAMERA TURBO S/2012-2016

**Mfr's Report Date:** April 24, 2019

**NHTSA Campaign Number:** 19V-322

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 33,206

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2010-2016 Panamera 4S and Panamera S, 2011-2016 Panamera, Panamera 4 and Panamera Turbo, 2012-2016 Panamera Turbo S and Panamera S E-Hybrid, 2013-2016 Panamera GTS, 2013 Panamera Platinum Edition and Panamera 4 Platinum Edition, 2014-2016 Panamera 4S Executive, Panamera Turbo Executive and Panamera Turbo S Executive, 2015 Panamera Diesel and 2016 Panamera 4 Edition, Panamera Edition and Panamera Turbo S Exclusive Series vehicles. Water may enter the A/C blower control unit, causing an electrical short circuit.

**Consequence:**

An electrical short increases the risk of fire.

**Remedy:**

Porsche will notify owners, and dealers will add a relay harness to the A/C blower control unit and reseal it to prevent water from leaking in, free of charge. The recall is expected to begin June 23, 2019. Owners may contact Porsche customer service at

1-800-767-7243. Porsche's number for this recall is AKA7. Note: Porsche recommends that owners park their vehicle outdoors until the recall remedy has been performed.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement