OMB Control No.: 2127-0004

☐ Not sequential

Part 573 Safety Recall Report

19V-317

Manufacturer Name: Forest River, Inc.
Submission Date: APR 19, 2019
NHTSA Recall No.: 19V-317
Manufacturer Recall No.: 10C-1001



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 10

Address: 55470 CR 1

Estimated percentage with defect: 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2019-2019 Forest River Inc. Rockwood - RLF2888WSC, RLF2892RBC, RLF2898KSC,

RLT8324BS, RLT8328BS, RLT8335BSS, Flagstaff - FLF528RKSC and FLT832BHDS

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: The scope was determined by production records of the optional installation of the

front bedroom air conditioner.

Flagstaff

FLF528RKSC 1
FLT832BHDS 1
Rockwood
RLF2888WSC 1
RLF2892RBC 1
RLF2898KSC 1
RLT8324BS 1
RLT8328BS 1
RLT8335BSS 3

Production Dates: OCT 29, 2018 - DEC 06, 2018

VIN Range 1: Begin: NR End: NR

Description of Defect:

Description of the Defect: The optionally installed bedroom/front A/C's wiring was installed

inconsistently. The wiring was not secured away from the air conditioners heat strip, which may allow the wiring to contact the heat strip leading to melting of

the wire sheath and circuit tripping.

FMVSS 1: NR FMVSS 2: NR Description of the Safety Risk: The wiring harness may come in contact with the heat strip in the air

conditioner, potentially melting the sheathing, increasing the risk to an

electrical fire and property damage.

Description of the Cause: Forest River determined that inconsistent installation was due to lack of

training for the optional air conditioner installation.

Identification of Any Warning None

that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On April 16, 2019, Forest River's Rockwood/Flagstaff Division contacted Forest River's Office of Corporate Compliance ("OCC") concerning loose wiring contacting the heat strips of the optional front air conditioner. The plant was able to determine that the error was made by the division's installation. Using the production schedule records. Forest River was able to determine the affected vehicles.

On April 19, 2019, Forest River's Corporate Committee decided to conduct a recall.

Description of Remedy:

Description of Remedy Program: Forest River will provide remedy instructions, all parts, and labor free of

charge to the consumer. An authorized Forest River dealer is required to

perform the repair.

What is the Forest River Customer Service Phone Number? (574)

642-8943

How Remedy Component Differs The air conditioners wire harness will be secured away from the heat strip

from Recalled Component: in a fashion that the wires will not contact the heat strip.

Identify How/When Recall Condition This issue was corrected in production the week of April 16, 2019. was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: MAY 29, 2019 - MAY 29, 2019 Planned Owner Notification Date: MAY 29, 2019 - MAY 29, 2019

^{*} NR - Not Reported