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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	UPDATE: Safety Recall: 2017-18 Clarity Fuel Cell, FC Electric Water Pump
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DATE: June 4, 2019

TO: All Honda Dealers Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE: Safety Recall: 2017-18 Clarity Fuel Cell, FC Electric Water Pump

On April 18, 2019, American Honda notified NHTSA of a safety recall and stop sale for all 2017-18 Clarity Fuel Cell (FC) vehicles due to concerns with the FC cooling system electric water pump. As of today, June 4, 2019, parts and repair procedures are available.

Refer to your eResponsibility report, or do an iN VIN status inquiry to determine which vehicles in your inventory **are affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

REPAIR

There are now three service bulletins supporting this vehicle population:

- A19-050, *Safety Recall: 2017-18 Fuel Cell Clarity: FC Electric Water Pump*: This bulletin covers replacement of the FC electric water pump.
- A19-054, *Safety Recall: 2017-18 Fuel Cell Clarity: FC Electric Water Pump and Fuel Cell Stack*: This bulletin covers replacement of the FC electric water pump and the FC stack.
- A19-006, *Product Update: Clarity Fuel Cell Stack Replacement*: This bulletin covers vehicles that have already had the FC electric water pump replaced but now require replacement of the FC stack.

Be sure to do an iN VIN status inquiry to determine which bulletin, if any, applies to an affected vehicle.

PARTS

Parts are available for ordering.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early June 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.