

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Brake Pedal Plate Welding MY19 177 (A-Class)	DATE: April 26, 2019

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Brake Pedal Plate Welding
TBA	19V314	PEND 177 BR WELD	
<p>This is to notify you of a new Recall Campaign regarding the brake pedal plate welding on 1051 Model Year (“MY”) 2019 A-Class (177 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on April 26, 2019.</p>			
Background			
Issue	<p>Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019 A-Class vehicles (177 platform), the welding of the brake pedal plate to the brake pedal lever might not have been performed according to current production specifications. In this case, applying pressure on the left side of the pedal plate might lead to a tilting of the pedal plate (yaw). If such tilting occurs, the operation of the brake pedal would be impaired, increasing the risk of a crash. An authorized Mercedes-Benz dealer will check the welding of the brake pedal on the affected vehicles and replace the brake pedal, if necessary.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An additional notification will be sent when the remedy is available.</p>		
Parts	<p>Parts are not yet available. An additional notification will be sent once the parts are available for repairs.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2019		
Vehicle Model	A-Class		
Vehicle Populations			
Total Recall Population	1051		
Total Vehicles in Dealer Inventory	171		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 A-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY19 A-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Customer letters will be mailed approximately one week after the remedy becomes available.</p>		
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

