



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 30, 2019

Ms. Geri Brown
Mobility Transportation Services
42000 Koppernick Suite #A3
Canton, MI 48187

NEF-150MR
19V-313

Subject: Seat Back may not Stay Upright

Dear Ms. Brown:

This letter serves to acknowledge Mobility Transportation Services's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-250/2014-2015
FORD/E-350/2014-2015
FORD/E-450/2014-2015
FORD/TRANSIT/2014-2018
RAM/PROMASTER/2014-2018

Mfr's Report Date: April 18, 2019

NHTSA Campaign Number: 19V-313

Components:
SEATS

Potential Number of Units Affected: 2,080

Problem Description:

Mobility Transportation Services (MobilityTrans) is recalling certain 2014-2018 Ford Transit and Ram Promaster vehicles and 2014-2015 Ford Econoline vehicles modified to be equipped with Freedman GO-ES Foldaway Seats, part numbers 43705, 45467, 48923, and 75719. When the back seat cushion is rotated from the stowed position to the upright position, the seat cushion may not remain locked into place when under load, such as in a crash or a sudden stop.

Consequence:

In the event of a crash, if the seat back moves, the seat occupant has an increased risk of injury.

Remedy:

MobilityTrans will notify owners, but has not provided a remedy plan or remedy schedule. Owners may contact Mobility Transportation Services customer service at 1-734-453-6452.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).
- You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.


Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement