

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 19V-xxx: Electric Motor Electronics (EME)
Date: Wednesday, April 17, 2019 8:49:30 AM

Publish Date: April 17, 2019
From: Technical Service
Expiration Date: April 30, 2019

DCSnet Message
Urgent









Subject: **BMW Recall 19V-xxx: Electric Motor Electronics (EME)**

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective April 17, 2019) on certain Model Year 2018 BMW i3 vehicles that have been produced from January 13, 2018 through February 19, 2018.

Bulletin B12 12 19, Recall Notice and Q&A have been attached for further information and the bulletin will be updated when more information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B121219_Recall_Notice\[81e18a45\].pdf](#)
-  [B121219\[81e18a44\].pdf](#)
-  [2019-I01-EME-QA-\(17Apr2019\)FINAL\[81e18a43\].pdf](#)
-  [B121219_Recall_Notice\[81e18a45\].pdf](#)
-  [B121219\[81e18a44\].pdf](#)
-  [2019-I01-EME-QA-\(17Apr2019\)FINAL\[81e18a43\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 12 12 19

RECALL 19V-XXX: ELECTRIC MOTOR ELECTRONICS (EME)

Model

I01 (i3 REx and BEV)

Situation

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective April 17, 2019) on certain Model Year 2018 BMW i3 vehicles that have been produced from January 13, 2018 through February 19, 2018. On affected vehicles, the EME may not have been produced to supplier specifications. As a result, the EME could shut down electrical power and lead to a loss of propulsion.

Approximately 159 vehicles are affected by this recall.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: 0012020500 B121219 Recall: Electric Motor Electronics (EME).

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Recall Notice and Q&A have been attached for further information and the bulletin will be updated when more information becomes available.

Supporting Materials

[picture as pdf B121219 Recall Notice.pdf](#)[picture as pdf 2019-I01-EME-QA-\(17Apr2019\)FINAL.pdf](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: Electric Motor Electronics (EME) - B12 12 19

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective April 17, 2019) on certain Model Year 2018 BMW i3 vehicles that have been produced from January 13, 2018 through February 19, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Electric Motor Electronics (EME)
Safety Recall 19V-xxx
Model Year 2018
BMW i3
*Last Updated 04/17/2019***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Approximately 159 Model Year 2018 BMW i3 vehicles, produced between January 13, 2018 and February 19, 2018, are potentially affected.
- Q2. What is the specific issue?**
The Electric Motor Electronics (EME) may not have been produced to supplier specifications.
- Q3. What can happen as a result of this issue?**
The EME could shut down electrical power, lead to a loss of propulsion, and increase the risk of a crash.
- Q4. Why are other BMW Group vehicles not included in this Safety Recall?**
The EME on other BMW i3 vehicles was produced to supplier specifications.
- Q5. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q6. Can I determine if this issue exists in my vehicle?**
If your vehicle loses electrical power, it may be experiencing this issue.
- Q7. What should I do if I notice this condition in my vehicle?**
If this condition occurs, carefully move away from traffic and pull over to a safe location as soon as possible. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**
- If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.
- Q8. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible.
- Q9. How will my vehicle be repaired?**
The EME will be replaced. This will be performed for free and can take up to one hour.
- Q10. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q11. How will I be informed of this Safety Recall?**
You will receive a letter in June via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

**Electric Motor Electronics (EME)
Safety Recall 19V-xxx
Model Year 2018
BMW i3
*Last Updated 04/17/2019***

Q12. How long will the repair take?

This repair could take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

Q13. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.