



Jason Guidi

Director - Regulatory & Compliance

April 17, 2019
Subject: Recall R29936
TO: All U.S. and Canadian Volvo Retailers

VEHICLES IN RETAILER INVENTORY

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle.

Correct all vehicles in your new vehicle inventory before delivery.

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group, has decided to launch Recall R29936 on model year 2016 XC90 vehicles.

Volvo has identified that the coolant bleeder hose (engine side) may degrade over time and crack due to heat and humidity load. This condition can create a coolant leak, and also pose a risk of coolant leaking on the catalytic converter. If the coolant leak goes unnoticed, coolant may accumulate in the catalytic converter heatshield insulation and, in a worst case scenario, over time this might result in a fire in the engine compartment area when the vehicle is stationary.

The corrective action is to replace the engine side coolant bleeder hose.

A total of 34,006 U.S. and 2,721 Canadian vehicles are eligible for this recall.



Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Vehicle Warranty where the message "Recall R29936 Coolant Bleeder Hose" will appear for eligible vehicles or check eligibility in TIE.
- All vehicles not yet delivered to end customers must be corrected prior to delivery.

If you have any questions concerning this recall send them to recall@volvocars.com.

OWNER NOTIFICATION

The owner notification letters are scheduled to be mailed by June.

PARTS / PARTS RETURN

Please refer to Parts Bulletin R29936.

No parts are required to be returned for this recall.

CLAIM SUBMISSION

Please refer to the claim submission information in the attached Quality Bulletin.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner. As the safety of our customers is our utmost priority, we are taking full responsibility to ensure the highest quality and safety standards for our cars.

If you have questions about this recall or any other field service action, please contact me or any member of the Product Safety and Compliance office.

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

A handwritten signature in black ink that reads "Jason Guidi". The signature is written in a cursive style.

Jason Guidi

Director - Regulatory & Compliance

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