

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 21, 2019

Mr. Jason Guidi Dir. Regulatory & Compliance Volvo Car USA LLC 417000 Technical & Regulatory 1 Volvo Driver, Building B Rockleigh, NJ 07647

Subject: Fire Risk from Leaking Coolant Hose

Dear Mr. Guidi:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-308

Makes/Models/Model Years:

VOLVO/XC90/2016

Mfr's Report Date: April 17, 2019

NHTSA Campaign Number: 19V-308

Components:

ENGINE AND ENGINE COOLING: COOLING SYSTEM: HOSE

Potential Number of Units Affected: 34,006

Problem Description:

Volvo Cars of N.A., LLC (Volvo Cars) is recalling certain 2016 XC90 vehicles. Exposure to heat and humidity may cause the engine coolant bleeder hose to crack, resulting in a coolant leak.

Consequence:

If the coolant leak goes unnoticed, coolant may accumulate in the catalytic converter heat shield insulation and catch fire when the vehicle is stationary, increasing the risk of injury.

Remedy:

Volvo Cars will notify owners, and dealers will replace the engine side coolant bleeder hose, free of charge. The recall is expected to begin June 14, 2019. Owners may contact Volvo customer service at 1-800-458-1552. Volvo's number for this recall is R29936.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division Office of Defects Investigations

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Enforcement

