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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Safety Recall:18-19 Ody. Touring & Touring-Elite Battery Terminal and Trans. Ins
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DATE: April 12, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2018-19 Odyssey Touring & Touring-Elite Battery Terminal and Transmission Inspection

On April 11, 2019, American Honda notified NHTSA of a safety recall and stop sale for certain model year 2018-19 Odyssey Touring and Elite vehicles in which the transmission may not stay in Park even though Park is indicated. Refer to your eResponsibility report, or do an iN VIN status inquiry to determine which vehicles **in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

A momentary voltage loss to the Transmission Control Module (TCM), usually caused by a loose battery terminal, can cause the transmission to attempt to shift to Park while driving. When this happens, the parking mechanism could be damaged, potentially preventing future engagement of the parking gear. If the parking gear does not engage and the parking brake is not applied, a vehicle may roll unexpectedly, increasing the risk of a crash or injury.

REPAIR

There are two repair procedures to support this action:

- Confirm the transmission's ability to stay in park and inspect the battery terminals. Should the vehicle not stay in Park, replace the transmission; otherwise, update the TCM with the countermeasure software. Details for this procedure are outlined in service bulletin 19-046.
- For a very limited number of vehicles, replace the transmission, and inspect the battery terminals. A software update to the TCM is not necessary as replacement transmissions come with countermeasure software. This repair procedure is in support of vehicles that were identified previously to have experienced the shift to Park while driving condition. Details for this procedure are outlined in service bulletin 19-043.

PARTS

Parts are available for order. The diagnostic process will identify which parts, if any, are needed. Order parts only after completing the inspection outlined in the service bulletins and confirming the need for parts replacement. Most vehicles will only need a software update. For vehicles requiring a transmission replacement, please follow the ordering process for the Remanufacturing Program.

TOOLS

Software Information: An i-HDS software update will be available at launch. Check service bulletin 19-046 for software details.

Technician Tools: Only standard tools are needed and should already be in dealer inventory. Replacements are available through the Honda Tool and Equipment Program or your local supplier.

- **Model 1501 MRH/MRPH:** Torque Wrench (1/4" drive, 20-150 in/lb.) (used for tightening battery terminals).
- **BTC7B:** Battery Terminal Cleaner (used for cleaning battery terminals).

SERVICE BULLETIN

Both service bulletins 19-043, *Safety Recall: 2018-19 Odyssey Battery Terminal Inspection and Transmission Replacement*, and 19-046, *Safety Recall: 2018-19 Odyssey Check Park Mechanism, Battery Terminal Inspection, and Update TCM*, have been posted to the Service Information System (SIS) as of April 12, 2019. They include parts, tools, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by early June 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.