

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 24, 2019

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS 19V-299

Subject: Loose Battery Terminal Connections

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/ODYSSEY/2018-2019

Mfr's Report Date: April 12, 2019

NHTSA Campaign Number: 19V-299

Components:

ELECTRICAL SYSTEM:BATTERY
POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 50.504

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2018-2019 Odyssey vehicles. Loose battery terminal connections or a degraded battery may cause the Transmission Control Unit (TCU) to unexpectedly reboot. Upon rebooting, the TCU may shift the transmission to the "Park" position, possibly damaging the parking rod.

Consequence:

A damaged parking rod can allow the vehicle to roll when parked, increasing the risk of a crash or injury.

Remedy:

Honda will notify owners, and dealers will ensure the battery terminal connections are secure and will update the TCU software, free of charge. Additionally, the parking rod effectiveness will be checked. The recall is expected to begin June 1, 2019. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are Z4J, Y4K.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Honda's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

