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Sent on	04	12	2019	Expires on	06	30	2019
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Safety Recall: 18-19 Pilot and 2019 Odyssey and Ridgeline Timing Belt Inspection						

DATE: April 12, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2018-19 Pilot and 2019 Odyssey and Ridgeline Timing Belt Inspection

On April 11, 2019, American Honda notified NHTSA of a safety recall and stop sale for certain model year 2018-19 Pilot and 2019 Odyssey and Ridgeline vehicles that may experience a timing belt failure. Should a timing belt failure occur, the engine may stall and not restart, increasing the risk of a crash. Refer to your eResponsibility report, or do an iN VIN status inquiry, to determine which vehicles in your inventory are **affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to a problem during production, some timing belts failed to meet specification. These timing belts may shred or slip, causing the camshafts to lose their factory set timing. This will set DTC P0341 (CMP sensor and CKP sensor incorrect phase detected) and/or DTC P0369 (CMP sensor circuit intermittent interruption) and cause the engine to run rough. Shredded timing belts may cause the vehicle to stall and not restart, which may increase the risk of a crash.

REPAIR

Inspect the timing belt for production lot markings. If the timing belt falls within the specified range, replace it with a countermeasured part. If the production markings fall outside of the specified range, no further action is needed.

PARTS

Parts are available for order. The diagnostic process will identify which parts, if any, are needed. Order parts only after completing the inspection following the bulletin instructions and confirming the need for parts replacement. Most vehicles will only need an inspection.

TOOLS

No special tools or equipment are needed for this repair.

SERVICE BULLETIN

Service bulletin 19-045, *Safety Recall: 3.5L V6 Timing Belt*, has been posted to the Service Information System (SIS) as of April 12, 2019. It includes inspection details, parts, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by early June 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.