

Part 573 Safety Recall Report

19V-288

Manufacturer Name : Toyota Motor Engineering & Manufacturing

Submission Date : APR 10, 2019

NHTSA Recall No. : 19V-288

Manufacturer Recall No. : KLD, KLE



Manufacturer Information :

Manufacturer Name : Toyota Motor Engineering & Manufacturing

Address : 6565 Headquarters Drive

Plano TX 75024

Company phone : 1-800-331-4331

Population :

Number of potentially involved : 564

Estimated percentage with defect : 57 %

Vehicle Information :

Vehicle 1 : 2019-2019 Lexus ES

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : This issue only involves certain 2019MY Lexus ES vehicles produced at TMMK involving a specific assembly location for the driver knee airbag assembly. No other Toyota or Lexus vehicles sold in the U.S. are affected.

NOTE: Based on the non-representative results of an inspection of vehicles in Toyota's possession as well as a vehicle survey, Toyota estimates that approximately 57% of the involved vehicles could require replacement of the driver knee airbag assembly.

Production Dates : FEB 11, 2019 - FEB 22, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The subject vehicles are equipped with a driver knee air bag assembly that is mounted to the lower instrument panel (IP) by fastening attachment tabs to an IP brace with 4 bolts. During vehicle assembly, there is a possibility that the outboard lower attachment tab could be improperly installed behind the tightening joint on the IP brace. This could have an effect on the deployment of the knee airbag that can increase the risk of injury during a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During vehicle assembly, there is a possibility that the outboard lower attachment tab could be improperly installed behind the tightening joint on the IP brace. This could have an effect on the deployment of the knee airbag that can increase the risk of injury during a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Please see the attached Part 573 Defect Information Report for the full chronology.

Description of Remedy :

Description of Remedy Program : All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Lexus dealer. The dealers will inspect and, if necessary, replace the driver knee airbag assembly with a new one at no cost.
As the owner notification letters will be mailed out well within the active period of the Lexus New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Lexus' Warranty.

How Remedy Component Differs from Recalled Component : Recalled component name: Airbag Assy, Instrument Panel Lower No.1;
Recalled component description: SRS driver knee airbag; Recalled component part number: 73900-06210

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to owners of the affected vehicles will begin by late-April, 2019. A copy of the draft owner notification will be submitted as soon as it is available.

Planned Dealer Notification Date : APR 10, 2019 - APR 11, 2019

Planned Owner Notification Date : APR 29, 2019 - JUN 09, 2019

Notifications to distributors/dealers will be sent on April 10, 2019.

Copies of dealer communications will be submitted as they are issued.

* NR - Not Reported