



A **PACCAR** COMPANY

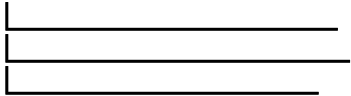
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000



August 5, 2019

IMPORTANT SAFETY RECALL **Remedy Now Available**

Subject: Safety Recall 19KWB: T680/T880 Automated Manual Transmissions with Urge-to-Move and Single Park Brake on Tandem Axles
NHTSA Recall number 19V275
EXPIRATION DATE: NONE
This notice applies to your vehicle; VIN: [REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2018-2020 T680 and T880 vehicles manufactured from 05/03/2017 through 02/27/2019, equipped with a single park brake on tandem axles and certain models of automated manual transmissions. In cold weather conditions, the park brake signal to the transmission controller may be delayed. It is possible for the signal delay to result in vehicle movement without warning when the park brake is set, the service brakes are released, and the **transmission is left in gear**.

The problem is...	The park brake pressure switch may send a delayed signal to the transmission controller in cold weather conditions.
What your dealer will do...	Dealers will replace the park brake pressure switch.
What you must do ...	Contact your Kenworth Dealer to schedule an appointment for repair.

Kenworth has initiated a recall to remedy the defect. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair may take up to **1.0 hour** of labor, depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service. Provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the recall number, and your question, using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Gordon Clark
Director of After Sales
Kenworth Truck Company

Scan this QR code to open the Kenworth Dealer Locator.

