



MAZDA DEALER EMAIL

May 7, 2019

Attention: Mazda General, Parts and Service Managers

Subject: Recall VIN Load – Launch of Safety Recall 3219D - 2016-2018 Mazda3 Front Windshield Wipers Inoperative Concern Safety Recall

As of today, Tuesday May 7, 2019, owners of affected vehicles in this recall were notified by first class mail. As customary, the Vehicle Identification Numbers were also sent to the MNAO IT Department so they would appear in Open status in eMDCS to coincide with the letter mailing.

However, approximately 145,000 VIN's still show in "Not Launched" status and the remaining 40,000 vehicles do show as Open. The MNAO IT Team is working to resolve the issue as soon as possible and this will be corrected by tomorrow morning, May 8, 2019. The vehicles under Recall 3219D that are in "Not Launched" status should still be repaired as per the Repair Procedure documented on MGSS under the recall as parts are available. If you have any questions, please contact Dealer Recall Help on MXConnect.

Affected Vehicles

Model	Subject VIN range	Subject production date range
2016-2018 Mazda3 (built at MMVO)	3MZBM**** GM 240383 – 330080	From July 20, 2015 through September 2, 2016
	3MZBN**** HM 100013 – 158289 3MZBN**** JM 158290 – 165991	From September 1, 2016 through July 18, 2017
2016-2018 Mazda3 (built at MC)	JM1BM**** G1 280120 – 355940	From July 20, 2015 through June 23, 2016
	JM1BN**** H1 100017 – 154745 JM1BN**** J1 154746 – 161870	From June 28, 2016 through July 11, 2017

Protect What is Important to You

Mazda North American Operations

Sincerely,

Hideo Takashima
Director, Technical Services Division
Mazda North American Operations

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