



MAZDA DEALER EMAIL

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**TO:** Mazda Service & Parts Managers  
**DATE:** May 7, 2019  
**SUBJECT:** Push Shipment of Repair Parts - Recall Campaign 3219D

On Monday, May 6<sup>th</sup> Mazda began placing sales orders for front body control modules to help your dealership prepare for the launch of this recall. The quantity of parts you will receive is based on the number of affected VINs for your dealership.

These sales orders will start processing on Tuesday, and you should receive the parts on your next DDS delivery day. In eMDCS, you can reference the purchase order number for these orders as "RECALL 3219D."

| Description                       | Part Number | Applicable Model |
|-----------------------------------|-------------|------------------|
| Front Body Control Module (F-BCM) | KDY5-67-5XX | BM               |
|                                   | TKY2-67-5XX | BN               |

Also, starting on May 7<sup>th</sup> these parts will no longer be available using the Scarcity Screen in eMDCS. These parts are now available for ordering using the DAG Restricted Parts Ordering link on MXConnect for Recall 3219D. The web ordering screen will only accept orders for VINs that are affected by this recall.

For additional questions, please don't hesitate to email the Dealer Assistance Group at [corpdag@mazdausa.com](mailto:corpdag@mazdausa.com) or call 877-727-6626 – Option 2.

Please make certain the appropriate personnel in your dealership are aware of these push shipments and are familiar with the details for this recall.

Regards,  
Carol Robbins  
Senior Analyst, Quality Campaigns  
Parts Operation Division

