



Dear Dealer Partner

**URGENT SERVICE ACTION – EVORA 2017 & 2018 MODEL YEAR**

Lotus Cars USA has just announced a recall of Evora models manufactured for the United States market (only) between 3<sup>rd</sup> August 2016 and – 20<sup>th</sup> December 2018 (total: 414 vehicles). Customers will be contacted by Lotus Cars USA and asked to return their vehicles to their authorised dealer or service center for a part replacement.

Information regarding the specifics of this will follow in a separate service bulletin but in the meantime, to meet US regulations in these circumstances, it is essential that you do not deliver any further cars (New or Pre Owned) you may have in your inventory from this period of build until this modification has been carried out.

This decision for this action was taken after testing for 2020 model year uncovered a potential issue during unbelted passenger crash tests (a requirement in the USA where drivers and passengers are not mandatorily required to wear a seat belt in all States), resulting in an increased risk of injury to the upper leg of passengers of certain height and weight (5<sup>th</sup> percentile). As a result of this we have decided to make this alteration to all 2018 and 2017 model year cars as a precaution. The modification will replace the 'toe-board' (or fuse box cover) in the passenger footwell and the new parts will be available from Lotus Cars USA later this month.

It is important to emphasize that while it is important we carry out this adjustment to all vehicles manufactured within this period, the risk only concerns **unbelted** passengers and there have been no reported incidents outside the formal crash testing conducted by Lotus.

Yours sincerely

Ryan Watson

General Manager – Head of Business

Lotus Cars USA Inc.