



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 10, 2019

Mr. Greg Larsen  
Eldorado National-Kansas  
1655 Wall Street  
Salina, KS 67401

NEF-150MR  
19V-261

**Subject:** Back Up Camera Display Image may be Reversed

Dear Mr. Larsen:

This letter serves to acknowledge Eldorado National-Kansas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/AEROTECH/2017-2018

**Mfr's Report Date:** April 1, 2019

**NHTSA Campaign Number:** 19V-261

**Components:**

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 296

**Problem Description:**

Eldorado National- Kansas (Eldorado) is recalling certain 2017-2018 Aerotech shuttle buses built on a Ford chassis equipped with ASA Electronics back-up camera display recalled under 19E-009. The displays may revert back to the factory default settings, possibly causing the camera image to be reversed.

**Consequence:**

If the display displays the image in reverse, the driver may unintentionally turn the opposite direction, increasing the risk of crash.

**Remedy:**

Eldorado will notify owners and dealers will install a repair module to the wiring to prevent the image from reversing. The recall is expected to begin May 15, 2019. Owners may contact Eldorado National-Kansas customer service at 1-800-955-4236.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Eldorado's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

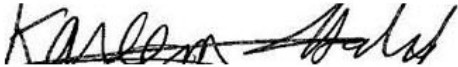
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Eldorado's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement