



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 9, 2019

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NEF-150MR  
19V-257

**Subject:** WiFiRanger Power Supply May Overheat

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/BAY STAR/2018-2019  
NEWMAR/BAY STAR SPORT/2018  
NEWMAR/CANYON STAR/2018  
NEWMAR/DUTCH STAR/2018  
NEWMAR/ESSEX/2018-2019  
NEWMAR/KING AIRE/2018  
NEWMAR/LONDON AIRE/2018  
NEWMAR/MOUNTAIN AIRE/2018  
NEWMAR/NEW AIRE/2018-2019  
NEWMAR/VENTANA/2018  
NEWMAR/VENTANA LE/2018

**Mfr's Report Date:** March 29, 2019

**NHTSA Campaign Number:** 19V-257

**Components:**

EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 476

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2018-2019 Bay Star, Essex, New Aire, 2018 Bay Start Sport, Canyon Star, Dutch Star, King Aire, Mountain Aire, Ventana LE, Ventana, and London Aire motorhomes. The power supply for the WiFiRanger may overheat.

**Consequence:**

An overheated power supply can increase the risk of a fire.

**Remedy:**

Newmar has notified owners, and dealers will replace the power supply, free of charge. The recall began April 18, 2019. Owners may contact Newmar customer service at 1-800-731-8300.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

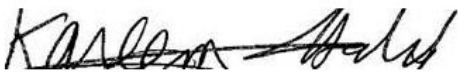
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Newmar's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement