

	<h1 style="margin: 0;">Important Safety Recall</h1> <p style="margin: 0;">Mandatory Action Required</p>	<h2 style="margin: 0;">190009</h2>	

(NHTSA RECALL NOTICE 19V253)

This recall applies to your trailer mounted boom with the following model(s) and serial numbers:

Table 1. Models and Serial Numbers Affected:

Model	Serial Number	VIN Number	Serial Number	VIN Number
TZ™-34/20 :	TZ34J-3874	5D8AA171 [REDACTED]	TZ34J-3900	5D8AA171 [REDACTED]
	TZ34J-3890	5D8AA171 [REDACTED]	TZ34J-3901	5D8AA171 [REDACTED]
	TZ34J-3896	5D8AA171 [REDACTED]	TZ34J-3902	5D8AA171 [REDACTED]
TZ™-50 :	TZ50J-3652	5D8AA231 [REDACTED]	TZ50J-3671	5D8AA231 [REDACTED]
	TZ50J-3654	5D8AA231 [REDACTED]	TZ50J-3673	5D8AA231 [REDACTED]
	TZ50J-3658	5D8AA231 [REDACTED]	TZ50J-3676	5D8AA231 [REDACTED]
	TZ50J-3663	5D8AA231 [REDACTED]	TZ50J-3684	5D8AA231 [REDACTED]
	TZ50J-3665	5D8AA231 [REDACTED]	TZ50J-3686	5D8AA231 [REDACTED]
	TZ50J-3666	5D8AA231 [REDACTED]	TZ50J-3688	5D8AA231 [REDACTED]
	TZ50J-3668	5D8AA231 [REDACTED]	TZ50J-3704	5D8AA231 [REDACTED]
	TZ50J-3669	5D8AA231 [REDACTED]		

Date: May 23, 2019

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Terex has decided that a defect which relates to motor vehicle safety exists on the model(s) with serial numbers listed above.

The reason for this recall...

You are receiving this bulletin because you are the owner of an affected machine.

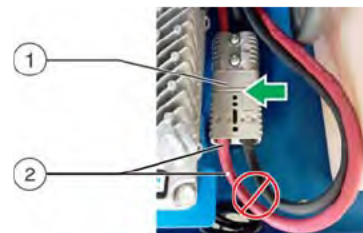
Genie has determined that machines referenced above may have been manufactured with under crimped battery cables at the location of the machine’s quick disconnect. **An under crimped battery cable can cause excessive heat build-up or exposure of the conductor resulting in a machine fire.**

Continued Use Instructions:

All machine operators and users must be notified of these continued use requirements.

The machine may remain in service until this Important Safety Recall is completed, provided that the following conditions are observed.

- Do not pull the cables when disconnecting the battery cable assembly. Pull from the quick disconnect casing instead.
- Inspect for damage (dis-coloration / deformation) around the quick disconnect area as part of the pre-operation inspection. If damage is observed, remove the machine from service. The machine may only be returned to service after this Safety Notice is completed.



1 quick disconnect casing
2 cables

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What we are asking you to do....

This Important Safety Recall requires replacement of the Quick Disconnect Battery Cables installed on all affected units.

- 1 Locate the affected machines referenced above within your fleet.
- 2 Order a replacement Quick Disconnect Battery Cable Kit for your trailer unit.

Table 2. Parts to order:

Model	Kit Part Number
TZ™-50	1295827GT
TZ™-34/20	1295828GT

Completion of this Important Safety Recall must take place as soon as possible, but no later than 30 days from receipt of the kit.

- 3 Fill out and sign the completion form included in this Notice or attached to the installation instructions and return to Terex AWP Warranty Department or file a warranty claim to verify that this Important Safety Recall is completed.
- 4 Return the machine to service.

To order parts:

Machine owners without a valid Genie account can contact their nearest Terex AWP dealership or Terex AWP Service Centers for assistance.

Search for your nearest Terex AWP dealership by visiting our website at:

<http://www.genielift.com/dealersearch/>

Machine owners with a valid Genie account can contact the Terex AWP Parts Department to place an order through one of the following:

Genie Website:
<https://www.gogenielift.com/default.aspx>
 Email: awp.partssalespo@terex.com
 Phone: 1-800-536-1800

Warranty:

The labor and travel miles required to perform this Important Safety Recall are covered under the provisions of our LIMITED PRODUCT WARRANTY statement. Warranty claims are submitted online. If you need more information about filing a warranty claim, please contact Terex AWP Warranty Department at:

Email (North America):	AWP.Warranty@terex.com
Email (all others):	AWP.Warranty@terex.com
United States:	+ 1-800-536-1800
Canada:	+ 1-425-881-1800
All other locations:	+ 1-425-881-1800

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	Mandatory Action Required		

Genie and local industry standards (e.g. ANSI, CSA) requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form attached to the bulletin to indicate the new location or status of any of your machines. You may also visit our website to register your machine.

[Machine Registration_ANSI http://www.genielift.com/en/service-support/product-registration/index.htm](http://www.genielift.com/en/service-support/product-registration/index.htm)

Genie, OSHA and local industry standards, also require that the manufacturer's Important Safety Recall be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this Important Safety Recall or have any questions, please contact Genie Product Support at:

United States:	+ 1-800-536-1800
Canada:	+ 1-425-881-1800
All other locations:	+ 1-425-881-1800

Warranty Claims:

The labor hours allowed for this campaign is 30 minutes.

If you are the lessor of any of the affected vehicles ...

If you are the lessor of this vehicle, federal law requires you to forward this notice to the lessee within ten days of your receipt of this letter.

If you need help.....

If you have questions or concerns regarding this recall, please contact Genie Product Support at 1 800-536-1800 or the service manager at your local dealer. If Genie or your dealer fail or are unable to remedy the defect without charge or within a reasonable time, you may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are intensely concerned for the safety of our customers and sincerely appreciate your efforts. Thank you for your attention to this important matter.

Sincerely,

Genie

Enclosures:

- Customer Machine List
- New Owner Update Form



Safety Notice 190009

New Owner Update Form (for updating machine owner information only)

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

- If you have sold a machine, list new owner's name, address and phone number, for each machine. List complete model and serial number (ex. TZ34J-3900, TZ50J-3670)

New Owner Information:

	Machine 1	Machine 2	Machine 3
Model*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Serial Number *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Owner Name*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 1*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 2	<input type="text"/>	<input type="text"/>	<input type="text"/>
City/State/Zip*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone Number*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Person	<input type="text"/>	<input type="text"/>	<input type="text"/>

* Required fields

Seller Information:

Date:

Company Name:

Account #:

Address:

(street):

(city):

(state, zip code) :

Phone #:

- List any machines that could not be inspected or repaired because of the following:

Model & Serial Number	Scrapped	Exported	Stolen	Other (explain)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Email to: AWP.Warranty@terex.com

Fax to:	United States: 1 877-738-7530	Latin America: + 55 11 3246-9760	
	Canada: 1 425-498-7530	Central America: + 1 425 498 7530	
	Mexico: 1 425-498-7530	Asia-Pacific: + 1 425 498 7530	
	Carribbean: + 1 425 498 7530	All other locations: + 1 425 498 7530	



Safety Notice 190009

Completion Form

Your signature on this form will verify that the machines below have been inspected and verified to not require the modification per Safety Notice 190009.

Please note that this is not a Warranty Claim Form. A Warranty Claim Form must be submitted to the Terex AWP Warranty Department for reimbursement under the provisions of our standard warranty terms and conditions.

Fax to:

United States:	1 877-738-7530	United Kingdom:	+ 44 1476 584 334
Canada:	1 425-498-7530	France:	+ 33 237 260 998
Australia:	+ 61 733751002	Germany:	+ 49 4221 491 820
Latin America:	+ 55 11 3246-9760	Italy:	+ 39 075 941 8146
Central America:	+ 1 425 498 7530	Iberica:	+ 34 935 725 080
Caribbean:	+ 1 425 498 7530	Scandinavia:	+ 46 3157 5104
Mexico:	+ 1 425 498 7530	Middle East:	+ 97 143 990 382
Asia-Pacific:	+ 1 425 498 7530	All other locations:	+ 31 165 510 826
All other locations:	+ 1 425 498 7530		

Email to: AWP.Warranty@terex.com

Date: _____

Company Name: _____

Account # (if applicable): _____

Address: _____

(street): _____

(city): _____

(state, zip code): _____

Phone: _____

Please list the complete machine serial number (ex. TZ34J-3900, TZ50J-3670)

Model Number	Serial Number	Model Number	Serial Number
=	=	=	=
=	=	=	=
=	=	=	=
=	=	=	=
=	=	=	=
=	=	=	=
=	=	=	=

Print (service manager)	Signature	Date
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