



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 25, 2019

Ms. Celina Tyler  
Consumer Affairs Manager  
Thor Motor Coach  
P. O. Box 1486  
Elkhart, IN 46515

NEF-150KL  
19V-240

**Subject:** Back Up Camera May Display Image in Reverse

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/CHATEAU/2018  
THOR/FOUR WINDS/2018  
THOR/MAGNITUDE/2019-2020  
THOR/OMNI/2019-2020

**Mfr's Report Date:** March 27, 2019

**NHTSA Campaign Number:** 19V-240

**Components:**

VISIBILITY:REARVIEW MIRRORS/DEVICES  
VISIBILITY:REARVIEW MIRRORS/DEVICES:INTERIOR

**Potential Number of Units Affected:** 110

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2018 Thor Chateau and Four Winds motorhomes and 2019-2020 Magnitude and Omni motorhomes. The backup camera displays may revert back to the factory default settings which may cause the camera image to be reversed.

**Consequence:**

If the monitor displays the image in reverse, the driver may unintentionally turn in the wrong direction, increasing the risk of crash.

**Remedy:**

TMC will notify owners, and dealers will install a harness to install that will prevent the image from inverting, free of charge. The recall is expected to begin on May 27, 2019. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000168.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received TMC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

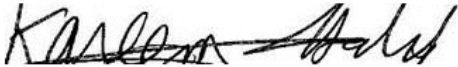
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement