

Defect Information Report

(Section 573.6)

FL-813

Date of Submission: **March 25, 2019**

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: ☒ **Safety Defect** ☐ **Non-Compliance**

Vehicle Information

Model Yr. Start: **2019** Model Yr. End: **2020**

Make: *Thomas Built Buses*

Model: *C2 Saf-T-Liner*

Production Dates: **Begin: July 30, 2018**
End: January 15, 2019

Descriptive Information:

Certain buses built on FCCC chassis between the affected dates.

Number potentially involved: **65** Estimated percentage of involve with defect: **65%**

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

On the affected school buses, the clamp on the return hose from the steering gear may not have been installed, as per the design drawing. There is potential, the hose may separate from the steering gear.

Describe the safety risk:

If the hose separates from the steering gear, at high engine speed, there may be a rapid loss of steering assist, which could result in potentially a disabled school bus. If the school bus is occupied when it becomes disabled, the occupants would need to exit the vehicle and be transferred to another vehicle, putting them at risk of injury.

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

January 2019, Dealer notified DTNA of power steering hoses separating from the steering gear. January 2019 through March 2019, DTNA investigated to determine the scope of the issue, root cause and identified the population. On March 27, 2019 DTNA decided to initiate a voluntary recall.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

Power Steering Clamps will be checked, and clamp installed if required. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 05/23/2019

Planned Dealer Notification End Date: 05/23/2019

Planned Owner Notification Begin Date: 05/23/2019

Planned Owner Notification End Date: 05/23/2019

Manufacture's identification code for this recall (if applicable): FL-813

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs